



27/10/93

To Whom It May Concern

Vickie Kent worked for JAM Software Pty Ltd for one year as a technical and support specialist.

Her technical understanding , organisation and creative flair were well demonstrated in the various activities she performed for JAM Software, which included:-

Training of JAM's new medical customers in the use of Apple computers and the JAM medical software.

Installation of the systems, both hardware and software

Handling of customer support calls

In addition, Vickie produced some excellent documentation for new versions of our software.

In everything that she undertook, Vickie showed professionalism, enthusiasm, planning and organisation. and I have no hesitation in giving my own personal recommendation.

Yours faithfully,

A handwritten signature in black ink, appearing to read 'Martin Gray', with a stylized flourish at the end.

Martin Gray  
General Manager