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Lisa Peschcke-Koedt  
Vice President, Global Tax & Trade

Dear Vickie,

My sincere thanks to you for all the help you have given to me and to the group. As my Communications and Training expert for the past five years, you have managed to develop and deliver successful monthly live eLearning training programs, as well as manage the internal communications function for the group.

Thank you for designing and facilitating our courses and for offering your web design skills to ensure that our communications included HTML emails, web sites, focus group feedback, surveys, and "eCoffee talk" web meetings.

You were always extremely dependable, with perfect attendance to all meetings and events - even though web classes were often at very early or late hours. Your knowledge, enthusiasm and great working relationship made you a great asset to my employees in the Global Tax and Trade group. You earned the trust of the team and you helped them meet their goals and objectives by supporting them with your expertise.

I and the team found working with you a very positive experience. I wish you all the best.

Sincerely,

*Lisa*

*Thanks!*

*November 1, 2005*